Case Studies: Optometrists and Dispensing Opticians in Wales Seeking Leadership Roles

Case 6: National Clinical Lead



Background: Amina, an optometrist with over fifteen years of experience in clinical practice, has recently taken on the role of National Clinical Lead for NHS Wales. Amina previously participated in the Welsh Clinical Leadership Fellowship (WCLTF) program, which provided her with advanced training in leadership, management, and policy development. In her new advisory capacity, Amina is responsible for providing strategic input into the development of eye care services. Her duties include advising on clinical governance, supporting the integration of new technologies, and enhancing the professional development of optometrists within the board. Amina is dedicated to promoting a patient-centred approach, ensuring that eye care services are accessible, efficient, and of the highest quality, whilst supporting optometric contractors.

Achievements: Amina accessed the Executive and Senior Lear Development programme via HEIW to further develop her skills within leadership. In her role as National Clinical Lead, Amina has developed and implemented standardised protocols to improve the quality and consistency of eye care services across NHS Wales. She has organised national training programs and workshops, fostering continuous professional development among optometrists. Amina has also established mentorship initiatives to support emerging leaders in the field, demonstrating her commitment to professional growth and excellence.

Outcomes: Amina's leadership has resulted in significant improvements in the co-ordination and delivery of eye care services across Wales. Amina's patient-centred approach has ensured that eye care services are accessible and efficient, leading to improved patient satisfaction and outcomes. Through her strategic vision and leadership, Amina continues to drive advancements in eye care services within NHS Wales.

For further information on the resources that supported Amina's journey, you can refer to:

Advanced Clinical Leadership Programme

Executive and Senior Leader Development